

SUPERCORE LIMITED WARRANTY

LIMITED WARRANTY FOR LIGHT COMMERCIAL USE

WeShipFloors.com (WSF) warrants that your SUPERcore floor will be free from manufacturing defects and for a period of 5 years following the date of purchase, under light commercial use*, will not discolor from mold, milder or alkali.

Correctly constructed wood under-floors are not subject to moisture transmission. The light commercial warranty applies only to floors installed directly on concrete subfloors. Mold and mildew growth caused by excessive moisture is not covered.

* Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule and where the interior temperature and humidity can be controlled and maintained. If there is any question as to whether the site is determined to be light commercial contact WeShipFloors.com.

Definitions for Applications in terms of LVT:

<u>Residential</u>	<u>Light Commercial</u>	<u>Commercial</u>
Kitchen	Small Restaurant	Large Restaurant
Bedroom	Small Retail Shop	Large Retail
Dining Room	Waiting Rooms	School Classrooms
Recreation Rooms	Trade Booths	Large Office
Foyers		Nurses' Station
Bathroom		Bathroom
		Assisted Living
		Hair Salon - working area

LIMITED LIFETIME RESIDENTIAL WARRANTY

The finish of the floor plank is warranted by WeShipFloors.com not to wear through under normal use for the life of the product. Finish wear-through is defined as 100% finish removal over a minimum of 10% of the total installation. (Gloss reduction or surface scratches are not considered surface wear.) Dull finish can be corrected with spot or overall recoating care systems. This warranty is non-transferable and applies only to the original residential purchaser where the product was installed.

REMEDIES AVAILABLE TO YOU

If your SUPERcore fails to perform as stated in the applicable Limited Lifetime Residential Warranty, WSF will, at its option, (1) repair the affected area to conform to the warranty: or (2) replace the floor with another floor of equal value and/or quality. If WSF repairs or replaces a plank/tile, you will be required to clear, at your expense, any items placed over the affected area subsequent to the original installation.

Warranty coverage for a replacement panel will be limited to the remaining time of the original warranty.

These are your exclusive remedies under the Limited Warranties set forth above.

IF YOU HAVE A WARRANTY CLAIM

Contact WeShipFloors.com and describe the problem. In many cases, an associate can provide you with a solution to correct the situation.

SUPERCORE LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- The Limited Warranties do not apply to “seconds” or “off-goods” grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring or improper sub-floor preparation as referred on our website.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
 - Loss of gloss or build-up dulling due to lack of maintenance or improper maintenance
 - Damage resulting from failure to follow floor care instructions as outlined in this warranty
 - Scruffs, scratches, cuts
 - Damages or discoloration from carpet dyes, fertilizers, or other chemicals
 - Staining from use of mats not labeled non-staining
 - Damage caused by burns, flooding, fires, and other accidents
 - Damaged caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection)
 - Damage caused by caster wheels, vacuum cleaner beater bars and non-foot traffic.
 - Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest at on the floor.
- The Limited Warranties do not cover discoloration from heat or sunlight.
- For purposes of the Limited Warranty for Residential use, “wear out” means complete loss of the wear layer so that the printed pattern or design of the floor is altered.
- The Limited Warranties do not cover variations of color, shade, or texture of the floor you purchase from those shown on samples, photographs, or literature.
- Although SUPERCORE is not susceptible to damage from moisture, excessive sub floor damage is an ideal breeding ground for mold, mildew and fungus. The Limited Warranties do not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass floors or similar conditions.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, WeShipFloors.com WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE

Note: Some states or provinces do not allow the exclusion or limitation or exclusion may not apply to you.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY WeShipFloors.com COVERING THIS PRODUCT.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state in the U.S. or province to province in Canada.

WeShipFloors.com
4104 Bristol Hwy.
Johnson City TN 37601
1-844-356-6711